

# Ballard & Tighe, Publishers – Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

**Name of Product/Version:** OnlineELTiS (Test Taker Portal)

**Report Date:** May 2025

**Product Description:** OnlineELTiS—a widely accepted test of English proficiency for student exchange programs (J1 and F1).

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**Notes:** N/A

**Evaluation Methods Used:** The product was tested against all the applicable 50 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. The testing methodology included a combination of automated testing, and manual testing conducted via paired testing methodology involving non-sighted and sighted accessibility experts. This testing methodology ensures that every aspect related to accessibility and user experience is included in the analysis. Below is a list of some of the technologies and environments used:

- Assistive technologies – NVDA and VoiceOver, Keyboard-only interaction, Browser zoom,
- Automated tools – aXe, Color Contrast Analyzer
- Browser – Chrome, Safari
- Accessibility plugins – aXe, HeadingsMap
- Desktop – Windows 11, MacOS

The following combinations of technologies were used:

- Windows with Chrome and NVDA
- MacOS with Safari and VoiceOver
- Windows with Chrome and aXe
- Windows with Google Chrome and Zoom
- Windows with Google Chrome and Color Contrast Analyzer
- Windows with Google Chrome and HeadingsMap

### Compatibility Matrix:

OS	Browser	Assistive Technology
Windows 11	Chrome	NVDA
MacOS	Safari	VoiceOver
iOS	Safari	VoiceOver

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A - Yes Level AA - Yes Level AAA - No

<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A - Yes Level AA - Yes Level AAA - No
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A - Yes Level AA - Yes Level AAA - No

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

## WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Supports	Non-text content presented to the user in the product has text alternatives that serve the equivalent purpose.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Supports	The product does not contain prerecorded audio-only or video-only media.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Supports	The product does not contain any prerecorded synchronized media (video with audio) that requires captions.
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Supports	The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Partially Supports	<p>In most instances, the product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include:</p> <ul style="list-style-type: none"> <li>The instruction related to the audio "Play" button is not programmatically associated with its corresponding control. Location: 06 Listening Test Pages (Picture)</li> </ul>
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Supports	The product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning.
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Supports	The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, or sound.
<a href="#">1.4.1 Use of Color</a> (Level A)	Supports	The product does not use color as the only visual means of conveying information, indicating an action, or prompting a response.
<a href="#">1.4.2 Audio Control</a> (Level A)	Supports	The product does not include audio that plays automatically for more than 3 seconds.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.1.1 Keyboard</a> (Level A)	Supports	The product ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator.
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Supports	Most of the component can receive keyboard focus, the product allows focus to be moved away using only the keyboard.
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)	Supports	The product does not use character key shortcuts
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Support	The product does not contain time-limited or time-dependent content.
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Supports	The product does not contain content that moves, blinks, scrolls, or auto-updates.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Supports	The product does not contain flashing content.
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Support	The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.4.2 Page Titled</a> (Level A)	Supports	Pages of the product provide titles that adequately describe their topic or purpose.
<a href="#">2.4.3 Focus Order</a> (Level A)	Supports	The product ensures that focusable components receive focus in an order that preserves meaning and operability.
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Supports	The product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context.
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)	Support	The product does not require multipoint or path-based gestures for operation.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	Supports	The product does not contain functionality that uses a pointer for operation, or the down-event of the pointer is not used to execute any part of the functionality.
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	Supports	The product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text.
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Support	The product does not contain functionality that requires device motion or user motion.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.1.1 Language of Page</a> (Level A)	Supports	The product ensures that the default human language used on each page can be programmatically determined.
<a href="#">3.2.1 On Focus</a> (Level A)	Supports	The product ensures that interface components do not initiate a change of context when receiving focus.
<a href="#">3.2.2 On Input</a> (Level A)	Supports	The product ensures that interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link.
<a href="#">3.2.6 Consistent Help</a> (Level A 2.2 only)	Supports	Help mechanisms occur in the same order relative to other page content in the product.
<a href="#">3.3.1 Error Identification</a> (Level A)	Supports	Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	Where user input is required, the product presents adequate labels or instructions for successfully providing that input.



Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.3.7 Redundant Entry</a> (Level A 2.2 only)	Supports	The product does not request redundant user-entered information in multi-step processes.
<a href="#">4.1.1 Parsing</a> (Level A)	Does Not Apply	Does Not Apply
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Supports	The product ensures that user interface components have name, role, state, and value information that can be programmatically determined.

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Supports	The product does not contain any live synchronized media (video with audio) that requires real-time captioning.
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Support	The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Supports	The product does not restrict its view and operation to a single display orientation, such as portrait or landscape.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Supports	The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Supports	Visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.4 Resize text</a> (Level AA)	Supports	The product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality.
<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	The images of text contained in the product are essential and can be visually customized to user viewing requirements.
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Does Not Support	<p>Most of the product do not allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. Examples include:</p> <ul style="list-style-type: none"> <li>• Element are cut off, disappear or become unreadably small when the page has a viewport width of 320 CSS pixels. Location: ELTiS Ticket Page, Proctor Login Page, Pledge of Honesty Page, Tutorial (Directions) Pages, Reading Test Pages (Fill in blank)</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)	Supports	Visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s).
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)	Supports	The product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality.
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)	Supports	The product does not contain content that appears on pointer hover or keyboard focus.
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Supports	Pages of the product are accessed via a process flow and do not otherwise require multiple methods of access.
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Supports	The product uses headings and labels that describe their topic or purpose.
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Supports	The product provides a visible indication of keyboard focus for elements on each page.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.4.11 Focus Not Obscured (Minimum)</a> (Level AA 2.2 only)	Supports	When user interface components receive keyboard focus they are, at minimum, partially visible.
<a href="#">2.5.7 Dragging Movements</a> (Level AA 2.2 only)	Supports	The product does not use dragging movements for interactive functionality.
<a href="#">2.5.8 Target Size (Minimum)</a> (Level AA 2.2 only)	Supports	The product does not utilize pointer inputs.
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Supports	Pages of the product present content in a single language.
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Supports	The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Supports	The product ensures that components with the same functionality are identified consistently across pages of the product.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Supports	The product does not automatically detect or provide input errors that require suggestions for correction.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Supports	Where the product causes financial transactions to occur, user input fields are checked for errors, and the user is provided the opportunity to correct them.
<a href="#">3.3.8 Accessible Authentication (Minimum)</a> (Level AA 2.2 only)	Supports	The product does not require an authentication process.
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	Supports	When status messages appear, the product automatically provides those messages to assistive technology without requiring focus.